

THE QUALITY POLICY

Customer Orientation

We are aware of the demands and wishes of our customers through active market observation. This knowledge is used for the development, production, sales and servicing of our products as well as for the operations of our renal care centers.

Patient Orientation

We provide high quality patient care based on our strong commitments to clinical practice, education, innovation and collaboration.

Process Orientation

Fulfilment of customer and patient requirements are the basis for our processes. We keep our processes simple, set clear targets and use our resources flexibly. We focus on prevention rather than correction. We ensure the highest standard of our processes by the qualification and validation of our processes where necessary.

Innovation and Continuous Improvement

We continuously review and improve our products, processes and Integrated Management System. Systematic project management and the application of review methods and techniques ensure that products and processes meet the demand targets concerning quality, cost and time.

Legal Requirements

Our products, services and processes, as well as our Integrated Management System fulfil current legal and regulatory requirements both in the countries where the sites are located and in the markets supplied.

Commitment to the Public and Business Partners

We are a reliable partner for our patients and customers as well as for governments and authorities or suppliers. Responsible behaviour ensures fulfilment of the expectations of the public concerning environmental effects, a healthy and safe working environment for our employees and also being a reliable partner in the region where our sites are located.

Responsibility

All employees are responsible for the results of their activities. Clear and binding targets make it possible for each employee to accept this responsibility. Interfaces to internal and external customers and suppliers are organized and communicated.

Knowledge and Motivation

Our management creates an environment in which all employees contribute to high quality with their skills and experience. The competence and knowledge of all employees is essential for our success. It ensures that the quality policy and the associated systems are understood and carried further.

The Environmental and Occupational Health and Safety Policy

The management is committed to protecting the environment and the health, safety and well-being of our employees as an integral element of the corporate policy of B. Braun. The basis for the Environmental and Occupational Health & Safety Policy is rigorous compliance with all relevant laws and regulations. B. Braun Avitum Provider Business uses modern technology to ensure continuous improvement of environmental and health & safety protection. When making entrepreneurial decisions the company takes special account of the aspect of environmental protection and always considers the full life-cycle of all products.

B. Braun Avitum Provider Business regards active environmental and health & safety protection as a key leadership task. With continuous training and open communication, company ensures that employees identify with the environmental and health & safety policy and work effectively on its implementation. With respect to the environmental and health & safety policy, B. Braun Avitum Provider Business pursues an active dialogue, both in the region as well as with the authorities, industrial federations, policy-makers and all special interest groups.